

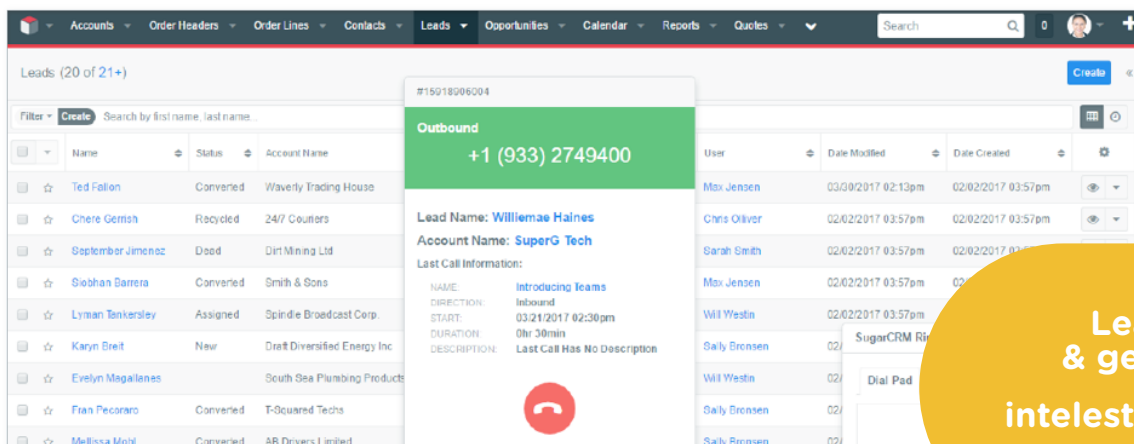
# RingCentral

for Sugar®

Seamlessly integrate your RingCentral phone system with Sugar® using this powerful new plugin from Intelstream. Bring the convenience and flexibility of RingCentral's cloud-based phone system directly into your CRM workflow, enhancing productivity while providing valuable new tools for your team. Need to make a call? Click-to-dial functionality makes it simple to instantly call any number in your Sugar® database. That means no more juggling between CRM and phone systems, and misdialed numbers instantly become a thing of the past.

Hate the uncertainty of answering inbound calls? RingCentral for Sugar® automatically matches incoming phone numbers with existing records, instantly displaying essential details. Know who is on the line before you even pick up the call.

RingCentral for Sugar® is a cloud-based application, and requires no additional software for existing RingCentral users. All you need is an active internet connection and a modern web browser.



## Features & Benefits

### Complete Integration

Combine the power of Sugar®'s data management and reporting with the flexibility and cost benefits of RingCentral.

### One-Click Calling

Simply click the phone number on a CRM record to start a call.

### CRM-Focused Experience

Call directly from Sugar® using an on-screen dialpad.

### Efficiency Boost

Spend more time servicing your clients and less time hunting down contact details, managing calls, and dialing.

### Inbound Insights

Inbound calls are automatically matched with existing CRM records, instantly providing vital details about the person on the other side of the line.

### Auto-Saved Notes

Easily add important account details and other notes throughout the call. Notes are automatically saved once the call is complete.

### Call-Based Reports

Run reports on all calls to view phone activity for each CRM user.