

Extended Support

for Sugar®

The launch of a perfectly implemented CRM isn't the end of the journey, it's just the beginning. As your company grows, it's essential that you have the best support team available to keep your CRM in tune. Our Extended Support service provides your business far more than just a few hours of tech support every month, and instead delivers an exceptional level of proactive support and development customized to match your needs.

We're not just here to fix technical problems when they pop up. We're here to be a true partner in your company's CRM success story. As your business scales, we'll help you use your CRM to find workflow improvements, refine processes, and boost efficiency. Extended Support enables you to keep getting the best value from the system you've invested in.

Learn how the
Extended Support
plugin can benefit
your company

intelestream.net
800.391.4055

Features & Benefits

Dedicated Account Manager

Personalized support and assistance from a CRM specialist.

Telephone and Email Support

Solve urgent issues with flexibility and convenience.

User Adoption Reports

Protect your CRM investment by tracking and improving adoption.

Improved KPI Reporting

Proactive creation of data points for advanced KPI analysis.

Business Process Management

Refine and streamline workflows and processes using CRM performance data.

Report Management

Assistance creating and managing advanced reports for specific departments, KPIs and use cases.

Dashboard Management

Improve efficiency and reporting with customized dashboards for specialized roles, new teams, and other needs.

Security and Access management

Keep your data protected against from the latest exploits, vulnerabilities, and other threats.

Integration Advice and Consulting

Get the most out of your CRM with continual refinements and improvements.

Proactive Solution and Automation Advice

Prevent CRM headaches before they happen, scale smoothly, and find the right solutions for new problems.

Feature coaching sessions

Our staff will help you turn your staff into an in-house team of CRM experts.

Dedicated Slack channel

Strategize, problem-solve, and collaborate with our team in real time.